

Aura-Specific Terms

Last Updated: February 10, 2025

These Aura-Specific Terms are incorporated into the agreement under which Neo4j has agreed to provide use and access to the Aura software-as-a-service cloud offering (the “Service”) to the Customer (the “Agreement”).

Unless otherwise indicated, capitalized terms used but not defined have the meanings set forth in the Agreement between Customer and Neo4j governing Customer’s use of the Service. If not defined in the Agreement, in the Neo4j Self-Serve Terms of Service located at <https://legal.neo4j.com/>.

1. **Experimental Service Terms.** The Service may be provided with identified experimental features including such products, features, services, software, regions or cloud providers that may be labeled “beta” or “experimental” which are not part of the Service and which are not covered by maintenance and the warranty. Such features are offered “AS IS” and may never become part of the Service. Neo4j makes no representations or certifications with respect to experimental features.
2. **Neo4j AI Features.** Customer, through its authorized administrators, can control use of Neo4j AI features from the Aura console settings as further described in the Documentation. Customer acknowledges that this notice constitutes disclosure of the use of an AI feature and the AI Output Disclaimer. For more details, refer to the Documentation and [Neo4j’s Privacy Policy](#).